



TWIN TRACKS

EXPEDITIONS

BOOKING FORM

Springtime in Svalbard Expedition
>> June 19th - 29th, 2018 <<

Name (as shown in passport):

Address:

E-mail:

Phone #:

Place + Date of birth:

Nationality:

Passport number:

Passport Date of Expiry:

Passport Place + Date of Issue:

Insurance company:

Insurance policy number:

Insurance emergency number:

Next of kin (name & phone #):

Special requirements/dietary restrictions/information needed:

Health problems within last 2 years (that may affect travelers ability to participate in the expedition):

Please choose suite level (*Rates per guest based on double occupancy*)

- Polarfront Suite: 8,500 EURO
- Deluxe Suite: 9,200 EURO
- Owner's Prestige Suite: 9,950 EURO

Deposit 2000 EUROS paid to Twin Tracks Expedition AB via bank transfer to the following account:

BANK: Roslagens Sparbank - Address: Box 236, Norrtälje 761 23, Sweden - Ph: +46 771 621000
ACCT NUMBER: 3914424-1 Routing number: 8242-0
IBAN: SE62 8000 0824 2000 3914 4241 **SWIFT:** SWEDSESS

I have read and agree to Twin Tracks Expedition's General Terms and Conditions [on the following pages and available at www.polarfront.twintracksexpeditions.com], which form part of the agreement between Twin Tracks Expeditions AB and the traveler.

Signature: _____ Date: _____

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Please send signed Booking Form to Twin Tracks Expeditions AB at
contact@twintracksexpeditions.com (preferred)
or by mail: Bryggvägen 13, Karlskrona, 371 42 Sweden
.....

Twin Tracks Expeditions AB can always be contacted by email at contact@twintracksexpeditions.com
or by phone at **+46 700 957 912 (Swedish number)**

IMPORTANT CONSIDERATIONS

{Please read carefully}

Travelling to Svalbard, Greenland, Iceland, Faroe Islands , Shetland, Orkneys is an exhilarating experience and an expedition at first. The raw beauty and untouched wilderness offer an unusual chance to experience a place where there is little evidence of human presence.

Inevitably, there are some consequences that come with such remoteness: **please remember that you are far from modern hospitals with full medical facilities and evacuation can take several days** thus necessary medical help may not be immediately available.

Given the inaccessibility, this is an **obligation to choose your insurance company carefully**. Therefore, please be particularly prudent when choosing an insurance company, especially if you are insured by your credit card.

These voyages include activities such as Zodiac® landings (sometimes wet landings), Zodiac® outings, moderate walks to more active hikes. All this accompanied by your expedition team of naturalist guides. Considering the nature of the programs, a **reasonable level of mobility is required** to enjoy these expeditions.

Due to the exceptional nature of this itinerary, the calls/sites listed are only a guide. The final route will be confirmed by the ship's Captain with **priority being given to passenger safety**. Pack ice may also force the Captain to change course at the last minute. His decision will be based on maritime knowledge and experience in ice navigation.

Zodiac® landings or outings accompanied by your expedition team offer plenty of opportunities to discover and experience what remote areas have to offer at close range. These will of course depend on the weather conditions, the ice, the wind and the sea state.

TWIN TRACKS

GENERAL TERMS AND CONDITIONS

§ 1 Reservations and payment

- 1.1 Registration is completed and binding when Twin Tracks Expeditions AB has received a signed Booking Form, which includes acceptance of these General Terms and Conditions, and the deposit amount of 2,000 EUROS per person.
- 1.2 The remaining portion of the travel price shall be paid in two installments; 30% of the travel price shall be paid no later than six months prior to departure date and the remaining balance no later than three months prior to departure date. Any partial or full fare not received within the deadlines outlined in this paragraph may result in the booking being cancelled by Twin Tracks Expeditions AB, in which case all amounts paid shall be forfeited.
- 1.3 If booking is made later than three months before departure date, the full price shall be paid in connection with the booking.
- 1.4 Payments must be made in EUROS by bank transfer as per the instructions on the Booking Form. Paying in USD is also possible if requested at the time of placing the deposit.

§ 2 Travel details

- 2.1 Voyage description and itinerary for each travel, as well as other details for the travel and information as regards health requirements, insurance requirements, visa and other immigration issues and other can be found on Twin Tracks Expeditions AB's website www.polarfront.twintracksexpeditions.com. All information on the website is part of the agreement between Twin Tracks Expeditions AB and the traveler.
- 2.2 The traveler is responsible for fulfilling all requirements, including having a valid passport and necessary visas and other documentation, and for being able to carry out the trip, as well as for all injuries that he/she may incur during the trip. The traveler is required to have insurance covering cancellation or trip interruption costs as well as medical evacuation costs.
- 2.3 Consumption of alcoholic beverages brought on board by the traveler is not allowed unless expressly agreed upon beforehand with Twin Tracks Expeditions AB.
- 2.4 It is not allowed to fly any UAV's (unmanned aerial vehicles, or drones) on ships operated by members of AECO or IAATO. As regards other non-member ships, the flying of UAV's may be permitted but requires approval beforehand from Twin Tracks Expeditions AB and shall under all circumstances be subject to local authorities' restrictions and regulations.

- 2.5 Since the travel will take place out in the wilderness of nature, security is vital. The traveler is aware of and accepts that adhering to safety routines and obeying the guides' instructions is of critical importance.
- 2.6 The travel is construed as a group travel, meaning that the price is based upon group participation. No refund will be made by Twin Tracks Expeditions AB in the event a traveler chooses not to participate in all parts of the program or if a traveler withdraws from the trip prematurely, irrespective of reason.

§ 3 Traveler's cancellation

- 3.1 A traveler must notify Twin Tracks Expeditions AB in writing of any cancellation. In case cancellation is made more than six months prior to departure date, the traveler forfeits 200 EUROS, or 10% of the deposit amount. In case cancellation is made less than six months but more than three months prior to departure date, the traveler forfeits 2000 EUROS (the whole deposit amount). In case cancellation is made less than three months prior to departure date, the traveler is responsible to pay full price for the trip.
- 3.2 In order to minimize loss in the event of trip cancellation or interruption, each traveler is required to secure trip cancellation and interruption insurance as well as medical evacuation insurance for the period of travel in question.

§ 4 Twin Tracks Expeditions AB's cancellation or alteration

- 4.1 The travels arranged by Twin Tracks Expeditions AB are carried out in remote parts of the world where weather and ice conditions are extreme and unpredictable, and where unforeseen events outside the control of Twin Tracks Expeditions AB may occur, requiring Twin Tracks Expeditions AB to quickly adapt to new circumstances. Twin Tracks Expeditions AB thus reserves the right to cancel, or, as the case may be, change the conditions for the travel or change the itinerary either before or during the trip. Twin Tracks Expeditions AB always strive for making the voyage as best as possible for the travelers and a decision to cancel an initial plan or change the travel conditions (travel dates, travel route, etc) will always be made in the interests of the travelers and with safety in mind.
- 4.2 If the minimum number of travellers as listed in the voyage description is not met, Twin Tracks Expeditions AB has the right to cancel the voyage. Such cancellation shall be notified to the travelers no later than 90 days prior to departure date. In case cancellation is made according to this paragraph, Twin Tracks Expeditions AB shall repay all payment made from travelers but shall have no further obligations in relation to the traveler.
- 4.3 If a voyage is cancelled or travel conditions changed significantly by Twin Tracks Expeditions AB before departure date, and this to the traveler's disadvantage, the traveler may choose to withdraw from the travel agreement and Twin Tracks Expeditions AB will then refund all payments received from the traveler. The traveler shall within reasonable time after having being notified about cancelled or changed tour inform Twin Tracks Expeditions AB whether he/she wants to withdraw from the travel.

- 4.4 If after departure date an essential part of the services agreed upon are not provided by Twin Tracks Expeditions AB, and this means a worsening for the traveler, Twin Tracks Expeditions AB shall, if reasonable, offer a price reduction corresponding to the decrease of the value of the trip.
- 4.5 Twin Tracks Expeditions AB shall never be liable to pay any compensation (for airfares, visas, insurance or other) or damages because of a cancelled or changed travel if
- (a) the cancellation or change of a travel is caused by the traveler;
 - (b) reason for the cancellation is that the minimum number of registered travelers as stated in the voyage description is not met, and the cancellation has been notified in writing to the traveler;
 - (c) the cancellation or change of the travel is due to a circumstance which was out of Twin Tracks Expeditions AB's control and the occurrence of which Twin Tracks Expeditions AB was not able to foresee when entering into the agreement with the traveler, and the consequences of which were not possible to avoid or overcome; or
 - (d) the liability to pay damages can not be considered reasonable.

§ 5 Price changes

- 5.1 Twin Tracks Expeditions AB reserves the right to change the price for the trip due to fluctuations in currency or fuel costs or due to changes in taxes or fees which affect Twin Tracks Expeditions AB's costs for the travel. A potential increase in price should not exceed more than 350 EUROS per passenger, and if implemented, must legally be communicated to the passengers no later than 20 days before the voyage departure.

§ 6 Complaints

- 6.1 If the traveler considers Twin Track Expeditions AB's services to be deviating from what is agreed, the traveler must notify Twin Tracks Expeditions AB in writing thereof immediately after having noticed such deviation. If not notifying Twin Tracks Expeditions AB within this time, or notifying Twin Tracks Expeditions AB more than one month after finishing the trip, the traveler may not invoke any deviations from agreement in relation to Twin Tracks Expeditions AB.

§ 7 Applicable law

- 7.1 Swedish law shall govern the agreement between Twin Tracks Expeditions AB and the traveler.

These General Terms and Conditions are applicable to all bookings of travels from Twin Tracks Expeditions AB, Bryggvägen 13, Karlskrona, 371 42 Sweden, Org No. 559038-1553